

PRESS RELEASE

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TriniTEQ Australasia announces new Tab card feature for WaiterPAD.

A new feature which TriniTEQ Australasia (previously known as PalmTEQ) has just released specifically for the Hotel and Tavern industry is a Tab system within our WaiterPAD handheld solution. Our research and development into this solution came from our Hotel POS customers who wanted patrons to be able to move around a venue, ensure that all their purchases are kept track of and that the patron pays once at the end of the night.

- Step 1 – The wait/bar staff will activate a Tab card on the WaiterPAD handheld or WaiterPOS and provide this to the customer in an exchange for a credit card (for obvious security reasons).
- Step 2 – When the patron places an order, the wait staff to swipe their Tab card on the WaiterPAD hand held at which point they are prompted to enter a number to ensure the correct Tab has been activated and then take the order. This can be within any section of a venue for example they may begin in the bar (activating the Tab card), then move to a restaurant for dinner and then end the night at the bar. All the while the Tab card tracks all of their transactions and collates them onto one account.
- Step 3 – At the end of the session the Tab card is swiped (at either a WaiterPOS terminal or WaiterPAD Handheld) to arrange payment. After payment is received, the Tab card is deactivated to prevent later use without authorised activation offering a service feature.

NOTE: Stolen or lost tab cards can be deactivated which will in turn notify a wait staff member if a client attempts to use it.

The key benefit of this system is preventing orders not being assigned to the right Tab and the loss of income when Tab orders are not paid for at the completion of the night. It also allows the venue to give back credits cards which may have previously been forgotten when a patron left a venue. As with all of TriniTEQ's products we can set our system up to suit a venue.

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